



PART B - FEE(S) TRANSMITTAL

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21639 7590 07/07/2005

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Sheila Badon	(Depositor's name)
<i>Sheila Badon</i>	(Signature)
10-5-05	(Date)

10/06/2005 LWONDIN2 00000006 502518 09593978

01 FC:1501 1400.00 DA
02 FC:8001 30.00 DA

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/593,978	06/13/2000	Mam Kumar	M-11291 US	6887

TITLE OF INVENTION: APPARATUS AND METHOD FOR COMPANY REPRESENTATIVES TO MONITOR AND ESTABLISH LIVE CONTACT WITH VISITORS TO THEIR WEBSITE

APPLN. TYPE	SMALL ENTITY	ISSUE FEE	PUBLICATION FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	NO	\$1400	\$0	\$1400	10/07/2005

EXAMINER	ART UNIT	CLASS-SUBCLASS
DELGADO, MICHAEL A	2144	709-206000

1. Change of correspondence address or indication of "Fee Address" (37 CFR 1.363).

- ☐ Change of correspondence address (or Change of Correspondence Address form PTO/SB/122) attached.
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2. For printing on the patent front page, list

- (1) the names of up to 3 registered patent attorneys or agents OR, alternatively,
(2) the name of a single firm (having as a member a registered attorney or agent) and the names of up to 2 registered patent attorneys or agents. If no name is listed, no name will be printed.

- 1 Bingham McCutchen LLP
2 Fabio E. Marino
3 Saina S. Shamilov

3. ASSIGNEE NAME AND RESIDENCE DATA TO BE PRINTED ON THE PATENT (print or type)

PLEASE NOTE: Unless an assignee is identified below, no assignee data will appear on the patent. If an assignee is identified below, the document has been filed for recordation as set forth in 37 CFR 3.11. Completion of this form is NOT a substitute for filing an assignment.

(A) NAME OF ASSIGNEE

E. Piphany, Inc.

(B) RESIDENCE: (CITY and STATE OR COUNTRY)

San Mateo, California

Please check the appropriate assignee category or categories (will not be printed on the patent): ☐ Individual ☒ Corporation or other private group entity ☐ Government

4a. The following fee(s) are enclosed:

- ☒ Issue Fee
☐ Publication Fee (No small entity discount permitted)
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- ☐ A check in the amount of the fee(s) is enclosed.
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☒ The Director is hereby authorized by charge the required fee(s), or credit any overpayment, to Deposit Account Number 50-2518 (enclose an extra copy of this form).

5. Change in Entity Status (from status indicated above)

- ☐ a. Applicant claims SMALL ENTITY status. See 37 CFR 1.27. ☐ b. Applicant is no longer claiming SMALL ENTITY status. See 37 CFR 1.27(e)(2).

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Authorized Signature

Saina S. Shamilov

Date

10-5-05

Typed or printed name

Registration No.

48,266

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BINGHAM McCUTCHEN

Facsimile

DATE: October 5, 2005

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FROM: Saina S. Shamilov (650) 849-4800 (650) 849-4988
saina.shamilov@bingham.com

PAGES: (INCLUDING THIS COVER PAGE): 2

RE: U.S. Patent Application Serial No. 09/593,978
Entitled: Apparatus and Method for Company Representatives to Monitor and
Establish Live Contact With Visitors to Their Website
Inventors: Manu Kumar
Attorney Docket: EPI-023- US (7008082001)

MESSAGE:

Certificate of Mailing/Transmission (37 C.F.R. § 1.8(a)):

[X] Pursuant to 37 C.F.R. § 1.6(d), I hereby certify that this paper and all enclosures are being sent via facsimile on the date indicated below to the attention of Office of Patent Publication, Mail Stop Issue Fee at (571) 273-2885.

Dated: October 5, 2005

Name of Person Certifying: *Sheila Badon*

Printed Name: Sheila Badon

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Part B- Issue Fees Transmittal (1 p).

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Client/Matter Name:	E.Piphany, Inc.-EPI-023 US - Apparatus and Method for Company Representatives to Monitor and Establish Live Contact With Visitors to Their Website			
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PA/52170040.1/2024489-7008082001